

# LIFETIME GUARANTEE

## *A Commitment to Quality Workmanship and Customer Satisfaction*

*As our customer, you will receive the finest quality repairs available anywhere...  
Guaranteed in writing, for as long as you own your vehicle.*

**1 THIS LIFETIME GUARANTEE** is a limited guarantee and is valid for the life of the vehicle on which repairs have been completed while in the possession of the registered owner as indicated below. The undersigned, an independently operated Service Collision Repair Center hereby guarantees to remedy all body and paint repairs done by the undersigned which prove to be below generally acceptable industry standards of workmanship or materials subject to the exclusions and customer obligations as set forth below.

**2 THIS LIFETIME GUARANTEE** is the obligation of the undersigned alone and not The Boyd Group Inc. or any other franchise thereof.

### **3 EXCLUSIONS:**

- A) Damage due to rust, used or aftermarket parts (unless authorized by Insurance Company) road abrasion or environmental conditions.
- B) Damage caused by unreasonable use, maintenance or care of the vehicle.
- C) Guarantee is void if repair is altered, adjusted, tampered with, or if vehicle is subsequently repainted by any person not authorized by the undersigned repair shop.
- D) Guarantee is limited to cost of materials and labour required to remedy defects only.
- E) Guarantee is not applicable to commercial vehicles.
- F) Other

### **4 CUSTOMER OBLIGATIONS:**

- A) Any repairs covered by this guarantee must be performed at the location at which the initial repairs were made. If you cannot return the vehicle to that location, please contact the undersigned shop and they will assist you in attempting to have the work performed at an alternate site.
- B) The owner must present this guarantee at the time of returning the vehicle for any work to be covered under this guarantee.

Registered Owner: \_\_\_\_\_ Date: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Vehicle Yr/Make/Model: \_\_\_\_\_ Repair Order #: \_\_\_\_\_

Repair Shop: \_\_\_\_\_ Mileage: \_\_\_\_\_

Guarantee Authorized by: \_\_\_\_\_  
(Service Body Shop Representative) Registered Owner's Signature



A Division of The Boyd Group Inc.

# Vehicle Care Tips!

## How to care for your freshly painted vehicle.

### **FOR THE NEXT 30 DAYS!**

1. Wash the vehicle by hand or a touchless car wash system, not a commercial brush or soft cloth system.
2. Wash with cold water only in summer, in the shade, and with warm water in the winter. Do not use detergents or cleaners.
3. Wipe off all waterspots with a soft clean cloth or chamois after a wash.
4. Do not wax, polish or apply any sealant products for at least 90 days.
5. Keep the vehicle from unnecessary extremes of high and low temperatures.
6. Do not park under trees or near industrial facilities with heavy fallout/smoke.
7. Avoid driving over gravel roads.
8. During winter months, have under fenders and hidden areas force pressure washed to remove road salts.
9. Avoid scraping ice and snow from the painted surfaces, brush it off.
10. Wipe off any antifreeze or windshield washer solution spills immediately.